

# Interactive tv



## Luxury in-room entertainment

HOTstream® Interactive TV is a truly innovative in-room entertainment and information services solution for the hotel. It is one of the most comprehensive IP based systems available with unique features and an appealing interface designed to meet the growing needs of the demanding and exceptional guest.

HOTstream transforms the hotel room TV set into an advanced internet and media center providing integrated services to all hotel facilities.

*Compelling HD user interface*

*HD entertainment on demand*

*Hotel promotion on TV*

*Guest interactive TV services*

*Internet services*

*Special offers*

*Housekeeping and  
maintenance reporting*

*Integrated with hotel systems*

## Hotel TV promotion and branding

MCOM HOTstream Interactive TV promotion and branding service allows hotels to advertise hotel facilities, services and events. Interactive TV ordering allows guests to make bookings and place orders for services from their TV.

- Unlimited number of promotion channels
- Welcome and live view channels
- Hotel facilities promotion on TV
- Interactive hotel advertisements
- Interactive TV menus with hotel branding
- User friendly content management tool

Hotel staff	Baggage collection
Dining	Laundry services
Recreation	Guest on-line surveys
Activities	Free access to hotel website
Directory	Room service
Conferences	On-line shopping

## Guest interactive TV services

HOTstream allows hotels to offer multiple services to their guests through the in-room TVs using the remote control or the IR keyboard without contacting the hotel reception. All services are fully integrated with hotel systems (PMS, facility software).

- Guest personalization
- Guest self-service on TV
- Guest messaging on TV
- Guest device connectivity on TV
- Weather, news and travel information
- Internet on TV portal

Bill view and express check-out
Wake-up/Sleep on TV
Live cameras for conference, hotel views
Guest calendar with reminders, hotel announcements
Room status and maintenance
Room controls for lighting, temperature etc.

## Entertainment packages

With HOTstream Interactive TV hotels and resorts can manage their own packages bundling any service consisting of movies, channels, internet on TV, internet on laptop and telephony. Hotel management can define package usage duration and pricing.

## Optimized hotel operation

HOTstream is designed with ease of operation in mind. It includes features and tools to complete tasks with minimal effort increasing your staff's productivity.

**Housekeeping.** HOTstream provides an on-screen housekeeping reporting accessible by a password protected menu. Using the TV remote control, housekeeping staff can report room status and maintenance requests as well as minibar consumption and charges.

**Front Desk Manager.** Front Desk manager is our intuitive management application that lets you get the most of the HOTstream interactive system with ease and simplicity. Front desk manager includes a content management application for updating hotel promotional information that appears on three distinctive channels: in-room TVs, guest internet portal and digital signage monitors. A messaging application is also included allowing the reception to deliver important messages addressing guests individually, as a group or to broadcast messages across the whole property.

**PMS interfacing.** A two-way interface to the Hotel PMS system allows HOTstream to seamlessly integrate interactive TV with any PMS vendor and exchange information on check-in/check-out, in-room charges generated through HOTstream, wake-up and room service requests and much more.

## Advanced system architecture

**Unparalleled stability and performance.** HOTstream system is dimensioned for each property to meet even the highest usage demand. Redundant equipment makes sure that the system is always up and running and single equipment failures do not disrupt system operation.

**Architecture ready for Centralization.** HOTstream architecture supports centralized system installations where multiple properties can be managed or even run from a centralized installation.

**The heart of HOTstream suite.** Interactive TV is combined with HOTstream products forming the most complete hospitality solution: IPTV, VOD, Internet and Signage as one.



[www.hotstream.eu](http://www.hotstream.eu)